

FIGURE 6

**Top
allegations in
EHR claims**

Diagnosis-Related (failure, delay, wrong)

(15% system and 21% user factors)

Medication-Related

▶ Improper medication management (3% system and 8% user factors)

▶ Wrong medication (2% system and 4% user factors)

▶ Wrong dose (3% system and 0% user factors)

STUDY 1

STUDY 2

27%

32%

19%

23%

7%

11%

7%

6%

5%

3%