

How to Use This Interactive Guide

This review is not a test. It is an interactive guide designed to help you uncover areas in your facility that could create liability risks.

There is no scoring system. The options for responding to the statements are **Always/Yes, Sometimes, Never/No,** and **N/A**. The ideal response to every statement is **Always/Yes** or **N/A**. Any other response indicates an area of potential malpractice exposure in your facility that should be addressed and resolved.

Respond to the statements as objectively and honestly as you can. The effectiveness of this interactive guide depends on how candid you are.

The guide is divided into chapters covering topics that reflect the most frequent patient safety/risk management issues identified in our closed claims.

You can evaluate the facility and its systems as a whole or focus only on the sections that are areas of concern.

Effective risk management is a team effort. To gain a range of perspectives, we suggest that the risk manager/patient safety leader and managers complete this interactive guide. Any significant variations in the answers among those using the guide should be discussed and addressed.

Knowledge Center

Our extensive online library of articles is considered to be the industry's definitive resource on today's most pressing patient safety/risk management and health care policy issues. We invite you to explore our articles at www.thedoctors.com/psarticles.

Expert Team of Trained Specialists

Our patient safety program is led by an expert team of patient safety specialists, trained medical and patient safety professionals who work tirelessly with our members to implement risk management strategies tailored to their specialty, practice, or facility.

Our specialists operate regionally and are available to our members for consultation nationwide.

E-mail us at patientsafety@thedoctors.com, or call us at (800) 421-2368, extension 1243, and we will connect you with your regional patient safety/risk manager.

If you have an urgent patient safety or claims issue, our specialists are available 24 hours a day, 365 days a year on our nationwide hotline at (800) 421-2368.