

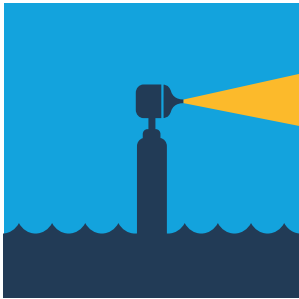
# OB PATIENT SAFETY CREDIT PROGRAM

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## A FIVE-PHASE PROGRAM

Reduce risk and improve patient safety while you qualify for a patient safety credit of up to 10 percent and CME credits.

# OB PATIENT SAFETY CREDIT PROGRAM



We shine a light on risks and trends that others cannot see by constantly looking ahead and offering you more informed patient safety and risk management resources.

Our voluntary five-phase OB Patient Safety Credit Program is open to all qualifying member obstetricians, family practitioners providing obstetric care, and certified nurse midwives (CNMs) who are actively involved in deliveries.

Eligibility is determined by your policy's underwriter. Your agent, broker, or patient safety risk manager can contact the Underwriting Department for you.

**Exclusion of the Advanced Practice Clinician (APC) Program:** CNMs and certified midwives are not eligible to participate if they are purchasing their own coverage through the APC program. If they are written on a medical professional liability (MPL) policy with other providers, they may still qualify for the OB Patient Safety Credit Program. Consult with your policy's underwriter to confirm program eligibility.

Eligible members who successfully complete each phase of the program are rewarded with patient safety credit of up to 10 percent, which is applied to subsequent policy renewal periods. For Phases One, Two, and Four, members can also earn continuing medical education (CME) credits. Phase Three rewards members who earn certification in electronic fetal monitoring.

On-demand courses for Phases One, Two, and Four are available through our partnership with The Sullivan Group, a leading provider of patient safety, risk management, and performance improvement solutions for healthcare professionals. The courses offered are accredited by The Sullivan Group and are available at a discounted rate for our members.

Phase Five takes a proactive approach to identify practice gaps that could lead to unexpected patient outcomes and possible litigation. The patient safety risk manager will collaborate with the member to perform a practice risk assessment and the ob/gyn addenda, create a customized action plan, and provide evidence-based solutions that should improve the member's risk profile and assist with goals to further a culture of safety. The patient safety risk manager will partner with the member to make measurable progress toward becoming a high-reliability healthcare provider.

The patient safety credit is applied according to each phase of the program: two policy years for Phase One, two policy years for Phase Two, three policy years for Phase Three, two policy years for Phase Four, and two policy years for Phase Five. Your underwriter will evaluate continuing eligibility for each phase.

## PHYSICIAN-FIRST, SECOND TO NONE

As the nation's largest physician-owned medical liability insurer, The Doctors Company is committed to transforming the industry. That's why we have evolved our role to be an entirely new kind of partner, thought leader, and relentless defender. One that's dedicated to helping our members focus on what they do best—delivering care.

# OB PATIENT SAFETY CREDIT PROGRAM

## PHASE ONE

Phase One, which addresses the most common types of obstetric claims, rewards physicians and their CNMs who successfully complete four online courses:

- Electronic Fetal Heart Rate Monitoring: Definitions, Interpretation, and Management
- Shoulder Dystocia—Obstetrics
- Ectopic Pregnancy in Obstetrics and Gynecology—Obstetrics
- Communication Strategies to Improve Patient Safety in High-Risk Situations

Qualifying members who meet the requirements will receive a patient safety credit of up to 10 percent applied to their next two policy renewal periods and CME credit.

To receive the patient safety credit, members must complete all courses within the calendar year they begin the first course and provide four certificates of completion to the patient safety risk manager.

## PHASE TWO

Phase Two addresses risks associated with postpartum hemorrhage, cognitive errors, and placental pathology. Members who successfully complete the five courses listed below can qualify for an additional two-year patient safety credit.

- Postpartum Hemorrhage, Parts One and Two
- Cognitive Errors in Obstetrics and Gynecology, Parts One and Two
- Critical Concepts of Postpartum Discharge: A Way to Reduce Maternal Mortality

Qualifying members who complete the requirements receive a patient safety credit of up to 10 percent applied to their next two policy renewal periods and CME credit.

To receive the patient safety credit, members must complete all courses within the calendar year they begin the first course and provide five certificates of completion to the patient safety risk manager.

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## PHASE THREE

The third phase of our OB Patient Safety Credit Program rewards physicians and their CNMs who earn certification in electronic fetal monitoring from one of the following credentialing organizations:\*

- National Certification Corporation, Electronic Fetal Monitoring
- Perinatal Quality Foundation, Electronic Fetal Monitoring Credentialing Program

Qualifying members who meet the requirements will receive an additional three-year patient safety credit of up to 10 percent.

To receive the three-year patient safety credit renewal, members must provide proof of certification to the patient safety risk manager and maintain current certification during all three years.

Members who have already earned electronic fetal monitoring certification from the National Certification Corporation or the Perinatal Quality Foundation may submit the certificate to their patient safety risk manager.

\*The Doctors Company does not endorse a specific credentialing organization.

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## PHASE FOUR

Phase Four of the OB Patient Safety Credit Program requires the member to take five online courses through The Sullivan Group and successfully pass each course.

Courses in the fourth phase of the program address risks and liabilities, late-term induction, preterm labor use of magnesium sulfate, peripartum cardiomyopathy, and maternal and neonatal morbidity and mortality. Qualifying members who complete the requirements will receive a patient safety credit of up to 10 percent applied to two policy renewal periods and CME credit. Courses are accredited by The Sullivan Group.

- Risk and Liabilities in Labor: Obstetric Management Essentials
- Peripartum Cardiomyopathy—Obstetrics
- Prevention and Reduction of Maternal and Neonatal Morbidity and Mortality
- FHM Vignette #10: 37-Year-Old, G3 P2002, Late-Term Induction—Obstetrics
- FHM Vignette #15: 31 Weeks Preterm Labor / Magnesium Sulfate for Neuroprotection—Obstetrics

Members must demonstrate that they have successfully completed the five courses by providing the patient safety risk manager with a copy of each course certificate. All courses must be completed within the calendar year in which the first course is begun.

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## PHASE FIVE

Phase Five requires member participation in a Practice Risk INSIGHT assessment, including the ob/gyn addenda. This phase should take nine to 12 months to complete. Follow-up coaching and consultation is provided to implement and sustain the improvement/action plans.

This process will take a proactive approach to identifying practice gaps that could lead to unexpected patient outcomes and possible litigation. The patient safety risk manager will collaborate with the member to create a customized action plan and provide evidence-based solutions that should improve the member's risk profile and assist with goals to further a culture of safety. The patient safety risk manager will partner with the member to make measurable progress toward becoming a high-reliability healthcare provider.

Qualifying members who meet the requirements will receive a patient safety credit of up to 10 percent applied to their next policy renewal period. The credit will be available for no more than two years. The amount of the credit is solely the decision of our Underwriting Department.

### Action Items

- Conduct agreed-upon facility and department-specific risk assessments.
- Analyze survey results and create a plan to address identified gaps.
- Measure progress with the plan and provide support as needed.

### The Doctors Company's Responsibilities—Patient Safety Risk Manager

- Conduct a practice risk assessment, including the ob/gyn addenda, and identify opportunities to reduce risks.
- Develop, coordinate, and implement a customized action plan with specific improvement goals.
- Use metrics to track progress with the action plan and provide ongoing coaching.

### Participating Members' Responsibilities

- Identify a project champion and a key contact to work with The Doctors Company's patient safety risk manager.
- Commit the necessary time and resources to coordinate and complete assessments.
- Collaborate on and implement a customized action plan to address identified practice gaps.
- Participate in scheduled collaboration calls, follow-up visits, and data collection to measure progress.

# HOW TO GET STARTED

Contact your agent, broker, or patient safety risk manager to see if you qualify.

For additional details, including participation fees for each phase and a link to frequently asked questions, go to [thedoctors.com/obcreditprogram](https://thedoctors.com/obcreditprogram).

## CONTACT US

Contact the Risk Management and Patient Safety Department

**CALL** 800.421.2368

**EMAIL** [patientsafety@thedoctors.com](mailto:patientsafety@thedoctors.com)

